

[my]suite

NetSuite Health Check Report

Acme Industries (Sample)

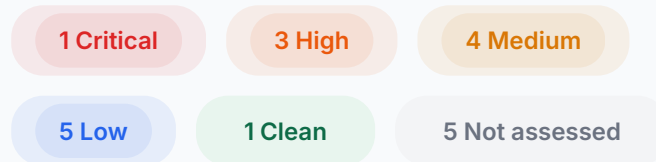
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Executive Summary



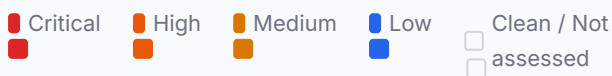
10 of 15 areas

This account shows a moderate risk profile with material findings in Roles & Permissions (Critical), Accounting Setup (High). Strong areas include Performance. The automated analysis identified 13 actionable findings (1 Critical, 3 High, 4 Medium, 5 Low) across 10 assessed areas, with 1 area clean and 5 requiring manual review.

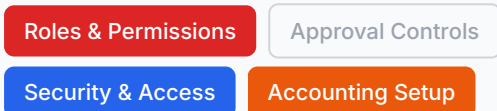


Score v1.1: average of per-area worst-severity ratings across 10 assessed areas (Critical=10, High=40, Medium=70, Low=90, Clean=100). Grade caps: any Critical → D max, any High → C max. 5 areas excluded — requires manual review.

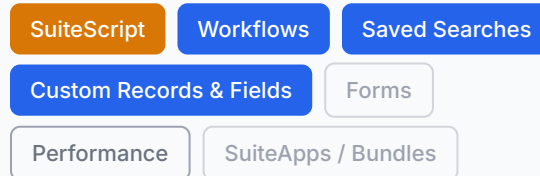
Area Overview



Access & Controls



System & Customization Health



Data, Integrations & Governance



Remediation Roadmap

Sorted by severity then effort. Address Critical + Quick-win items first.

#	Severity	Area	Finding	Effort	Recommendation
1	Critical	Roles & Permissions	SoD conflict pairs in 4 custom role(s)	Significant	For operational roles (3): separate create/entry permissions from approve/payment permissions into distinct

#	Severity	Area	Finding	Effort	Recommendation
			assigned to active users		roles. For senior/ executive roles (1): SoD conflicts may be business-justified given broad authority. Document as accepted risk, confirm compensating controls (e.g., review logs, dual approval on high-value transactions), and note in the risk register. These are assigned to active users — prioritize.
2	High	Roles & Permissions	7 active user(s) with no interactive login in 90+ days	Quick win	Review dormant accounts. Remove web access for users who no longer need it to reduce the attack surface and free license seats. Prioritize dormant Administrator accounts — revoke admin access immediately.
3	High	Accounting Setup	40 accounting period(s) older than 12 months still open	Quick win	Close all accounting periods older than 12 months immediately. Establish a monthly close cadence (close within 15 business days of month-end). The current state — 100% of periods open — exposes the account to unauthorized backdated postings.
4	High	Roles & Permissions	4 active Administrator assignments — admin sprawl	Moderate	Reduce Administrator role assignments to 2-3. Create purpose-built custom roles for others.
5	Medium	Roles & Permissions	SoD conflict pairs in 2 custom role(s) — not currently	Moderate	For operational roles (1): fix SoD conflicts to prevent future exposure if assigned. For senior/ executive roles (1): conflicts may be acceptable — document

#	Severity	Area	Finding	Effort	Recommendation
			assigned to active users		with compensating controls when assigned. Lower priority than assigned roles.
6	Medium	Roles & Permissions	SoD conflict pairs in 10 standard NetSuite role(s)	Moderate	Do not assign standard roles with SoD conflicts to production users. Create custom replacements with proper permission separation.
7	Medium	SuiteScript	101 SuiteScript 1.0 script(s) still active	Moderate	Plan migration to SuiteScript 2.x. Prioritize client-owned scripts with active deployments. For bundle-installed scripts, raise migration timeline with the vendor. Note: Oracle has not announced a SuiteScript 1.0 end-of-life date, but 2.x offers better governance, modularity, and maintainability.
8	Medium	Data Quality	43 vendor(s) flagged as duplicates	Moderate	Review and merge duplicate vendor records. Prioritize active duplicates.
9	Low	Security & Access	28 failed interactive login event(s) detected	Quick win	Review failed interactive login events for anomalous patterns (brute force, credential stuffing, unusual IPs).
10	Low	Custom Records & Fields	4 inactive custom record type(s)	Quick win	Review inactive custom record types. Remove or archive those no longer needed.
11	Low	License Utilization	7 dormant user(s) may represent reclaimable license seats	Quick win	Review dormant users identified under Roles & Permissions. Remove web access for users who no longer need it to free license seats.
12	Low	Workflows	Review execution	Moderate	Review workflow execution order on

#	Severity	Area	Finding	Effort	Recommendation
			order: 4 active workflows on 'Transaction' with same-trigger concentration		'Transaction'. Document intended sequencing and test for field-level contention. Consider consolidating if workflows touch the same fields.
13	Low	Saved Searches	Saved search sprawl: 891 searches	Moderate	Audit saved searches for duplicates and unused items.

Detailed Findings

Access & Controls

Critical

Significant

Roles, Permissions & Segregation of Duties

SoD conflict pairs in 4 custom role(s) assigned to active users

4 custom roles with conflicting financial permission pairs (3 operational, 1 senior/executive). All are assigned to active users — live exposure. Top roles: Operations Lead, Acme Industries - Controller, Acme Industries - Warehouse Manager, Finance Manager.

Operations Lead

Acme Industries - Controller

Acme Industries - Warehouse Manager

Finance Manager

Recommendation: For operational roles (3): separate create/entry permissions from approve/payment permissions into distinct roles. For senior/executive roles (1): SoD conflicts may be business-justified given broad authority. Document as accepted risk, confirm compensating controls (e.g., review logs, dual approval on high-value transactions), and note in the risk register. These are assigned to active users — prioritize.

[See full list in appendix](#) (4 items)

High

Moderate

Roles, Permissions & Segregation of Duties

4 active Administrator assignments — admin sprawl

Active Administrator users: Partner Admin 1, Taylor Kim, Partner Admin 2, Alex Morgan. Total employees: 10 (9 active, 1 inactive).

Recommendation: Reduce Administrator role assignments to 2-3. Create purpose-built custom roles for others.

High

Quick win

Roles, Permissions & Segregation of Duties**7 active user(s) with no interactive login in 90+ days**

7 active users with web access have not logged in interactively for at least 90 days. Login audit window: 165 days. Top: Alex Morgan, Jordan Lee, Riley Chen, Taylor Kim, Morgan Davis.... Of these, 4 hold the Administrator role: Alex Morgan, Taylor Kim, Partner Admin 1, Partner Admin 2. Dormant admin accounts are a high-priority security risk.

Alex Morgan

Jordan Lee

Riley Chen

Taylor Kim

Morgan Davis

+2 more

Recommendation: Review dormant accounts. Remove web access for users who no longer need it to reduce the attack surface and free license seats. Prioritize dormant Administrator accounts — revoke admin access immediately.

[See full list in appendix](#) (7 items)**Medium**

Moderate

Roles, Permissions & Segregation of Duties**SoD conflict pairs in 2 custom role(s) — not currently assigned to active users**

2 custom roles with conflicting permission pairs (1 operational, 1 senior/executive). Not currently assigned to active users. Top roles: Regional Controller, Acme Industries - Controller.

Regional Controller

Acme Industries - Controller

Recommendation: For operational roles (1): fix SoD conflicts to prevent future exposure if assigned. For senior/executive roles (1): conflicts may be acceptable — document with compensating controls when assigned. Lower priority than assigned roles.

[See full list in appendix](#) (2 items)**Medium**

Moderate

Roles, Permissions & Segregation of Duties**SoD conflict pairs in 10 standard NetSuite role(s)**

Standard roles with conflicting permission pairs: A/P Clerk, Accountant, Accountant (Reviewer), Bookkeeper, CEO, CEO(Hands Off), CFO, Retail Clerk, Retail Clerk (Web Services Only), Warehouse Manager. These are NetSuite defaults and cannot be directly modified. 1 of these are assigned to active users: Warehouse Manager.

Recommendation: Do not assign standard roles with SoD conflicts to production users. Create custom replacements with proper permission separation.

Low

Quick win

Security & Access Policy

28 failed interactive login event(s) detected

After excluding 141 health-check extraction events: 581 remaining (532 interactive/browser, 49 API/integration). 28 failed interactive (browser) login(s). All failures are anonymous (user not identified — normal for failed logins). Rate: 0.2/day over 165-day window. Additionally, 12 failed API/integration login(s) (may include SDF deploys or other tooling).

Recommendation: Review failed interactive login events for anomalous patterns (brute force, credential stuffing, unusual IPs).

High

Quick win

Config & Accounting Setup

40 accounting period(s) older than 12 months still open

Out of 68 total periods, 68 are open and 0 are closed. 40 open periods are older than 12 months, dating back to 01/31/2023 (oldest: 1217 days ago). Sample periods: FY 2023; Q1 2023; Jan 2023; Feb 2023; Mar 2023; Q2 2023; Apr 2023; May 2023... Only 0 periods have been closed.

Recommendation: Close all accounting periods older than 12 months immediately. Establish a monthly close cadence (close within 15 business days of month-end). The current state — 100% of periods open — exposes the account to unauthorized backdated postings.

System & Customization Health

Medium

Moderate

SuiteScript / Customizations

101 SuiteScript 1.0 script(s) still active

101 scripts on API version 1.0. Bundle vs client-owned classification is not available — add the 'From Bundle' column to the scripts saved search to enable split reporting. Total scripts: 908. API distribution: {'2.1': 435, '2.0': 372, '1.0': 101}.

Script 001

Script 002

Script 003

Script 004

Script 005

+96 more

Recommendation: Plan migration to SuiteScript 2.x. Prioritize client-owned scripts with active deployments. For bundle-installed scripts, raise migration timeline with the vendor. Note: Oracle has not announced a SuiteScript 1.0 end-of-life date, but 2.x offers better governance, modularity, and maintainability.

[See full list in appendix](#) (101 items)

Low

Moderate

Workflows (SuiteFlow)

Review execution order: 4 active workflows on 'Transaction' with same-trigger concentration

Record type 'Transaction' has 4 active workflows. Same-trigger concentration: on-create (4): Approval Workflow, Order Processing, Status Update, Field Validation. Multiple workflows firing on the same trigger have undocumented execution order.

Recommendation: Review workflow execution order on 'Transaction'. Document intended sequencing and test for field-level contention. Consider consolidating if workflows touch the same fields.

Low

Moderate

Saved Searches & Reporting

Saved search sprawl: 891 searches

891 saved searches. Public: 880. Inactive: 0.

Recommendation: Audit saved searches for duplicates and unused items.

Low

Quick win

Custom Records & Fields

4 inactive custom record type(s)

4 of 226 custom record types are inactive. Inactive types add clutter and may indicate abandoned customizations.

Component Mapping

Order Type Config

Component Mapping

Order Type Config

Recommendation: Review inactive custom record types. Remove or archive those no longer needed.

[See full list in appendix](#) (4 items)

Data, Integrations & Governance

Medium

Moderate

Data Quality / Hygiene

43 vendor(s) flagged as duplicates

43 active duplicates, 0 inactive. Top: Vendor A, Vendor B, Vendor C, Vendor D, Vendor E...

Vendor A

Vendor B

Vendor C

Vendor D

Vendor E

+38 more

Recommendation: Review and merge duplicate vendor records. Prioritize active duplicates.

[See full list in appendix](#) (43 items)

Low

Quick win

License & Seat Utilization

7 dormant user(s) may represent reclaimable license seats

7 user(s) with web access. All have role assignments. 7 users have not logged in for 90+ days (see Roles & Permissions findings for details). Removing access from dormant users may free license seats.

Recommendation: Review dormant users identified under Roles & Permissions. Remove web access for users who no longer need it to free license seats.

Informational Notes

Roles, Permissions & Segregation of Duties: Period-override permissions appropriately restricted to 2 Controller/CFO role(s)

SuiteScript / Customizations: 107 User Event scripts deployed

Custom Records & Fields: Custom field inventory: 209 on standard records, 2194 on custom record types

Performance & Governance: No systemic performance issues detected

Areas with no issues detected:

Performance

Areas requiring manual review:

Approval Controls

Forms

Integrations & Tokens

SuiteApps / Bundles

Change Management

Appendix

Rubric version: 1.0 Login audit window: 165 days

Tool Contamination Filter

Excluded from analysis: 141 login events, 1 script log entries, 1 token(s), role 'MySuite Health Check'. These artifacts belong to the health check extraction tool, not the client environment.

Finding Detail Tables

Roles, Permissions & Segregation of Duties — SoD conflict pairs in 4 custom role(s) assigned to active users

Role	Classification	Assigned	Conflicts
Operations Lead	operational	True	Create vendor bills/credits + approve/pay bills (create: Bill Purchase Orders, Bills, Enter Vendor Credits; approve: Check, Pay Bills, Vendor Payment Approval); Create PO + approve vendor bills/

Role	Classification	Assigned	Conflicts
			payments (create: Purchase Order; approve: Pay Bills, Vendor Bill Approval, Vendor Payment Approval); Issue credit memos + receive customer payments (create: Credit Memo; approve: Cash Sale, Customer Payment)
Acme Industries - Controller	senior	True	Create vendor bills/credits + approve/pay bills (create: Bill Purchase Orders; approve: Check); Issue credit memos + receive customer payments (create: Credit Memo; approve: Cash Sale, Customer Payment)
Acme Industries - Warehouse Manager	operational	True	Create PO + approve vendor bills/payments (create: Purchase Order; approve: Vendor Bill Approval)
Finance Manager	operational	True	Create vendor bills/credits + approve/pay bills (create: Bill Purchase Orders, Bills, Enter Vendor Credits; approve: Check, Pay Bills, Vendor Payment Approval); Create PO + approve vendor bills/payments (create: Purchase Order; approve: Pay Bills, Vendor Bill Approval, Vendor Payment Approval); Issue credit memos + receive customer payments (create: Credit Memo; approve: Cash Sale, Customer Payment)

Roles, Permissions & Segregation of Duties — 7 active user(s) with no interactive login in 90+ days

User	Last Login	Days
Alex Morgan	None in window	165
Jordan Lee	None in window	165
Riley Chen	None in window	165
Taylor Kim	None in window	165
Morgan Davis	None in window	165
Partner Admin 1	None in window	165
Partner Admin 2	None in window	165

Roles, Permissions & Segregation of Duties — SoD conflict pairs in 2 custom role(s) — not currently assigned to active users

Role	Classification	Assigned	Conflicts
Regional Controller	operational	False	Create vendor bills/credits + approve/pay bills (create: Bills, Enter Vendor Credits; approve: Check, Pay Bills); Issue credit memos + receive customer payments (create: Credit Memo; approve: Customer Payment)
Acme Industries - Controller	senior	False	Create vendor bills/credits + approve/pay bills (create: Bill Purchase Orders, Bills, Enter Vendor Credits; approve: Check, Pay Bills); Create PO + approve vendor bills/payments (create: Purchase Order; approve: Pay Bills); Issue credit memos + receive customer payments (create: Credit Memo; approve: Cash Sale, Customer Payment)

SuiteScript / Customizations — 101 SuiteScript 1.0 script(s) still active

Name	Type	Api
Script 001	Workflow Action	1.0
Script 002	Workflow Action	1.0
Script 003	Scheduled	1.0
Script 004	Suitelet	1.0
Script 005	User Event	1.0
Script 006	Suitelet	1.0
Script 007	Suitelet	1.0
Script 008	Client	1.0
Script 009	Scheduled	1.0
Script 010	Client	1.0
Script 011	User Event	1.0
Script 012	Suitelet	1.0
Script 013	User Event	1.0
Script 014	User Event	1.0
Script 015	Suitelet	1.0
Script 016	Suitelet	1.0
Script 017	Client	1.0
Script 018	Suitelet	1.0
Script 019	Client	1.0
Script 020	User Event	1.0
Script 021	Suitelet	1.0
Script 022	Suitelet	1.0
Script 023	Suitelet	1.0
Script 024	Suitelet	1.0
Script 025	Suitelet	1.0
Script 026	Scheduled	1.0
Script 027	Suitelet	1.0
Script 028	Suitelet	1.0
Script 029	Suitelet	1.0
Script 030	Scheduled	1.0
Script 031	Bundle Installation	1.0
Script 032	User Event	1.0

Name	Type	Api
Script 033	Client	1.0
Script 034	Suitelet	1.0
Script 035	User Event	1.0
Script 036	Client	1.0
Script 037	User Event	1.0
Script 038	Suitelet	1.0
Script 039	User Event	1.0
Script 040	Client	1.0
Script 041	Suitelet	1.0
Script 042	Client	1.0
Script 043	User Event	1.0
Script 044	Client	1.0
Script 045	User Event	1.0
Script 046	Suitelet	1.0
Script 047	Client	1.0
Script 048	Client	1.0
Script 049	Scheduled	1.0
Script 050	Scheduled	1.0
Script 051	Scheduled	1.0
Script 052	Suitelet	1.0
Script 053	Scheduled	1.0
Script 054	Scheduled	1.0
Script 055	Client	1.0
Script 056	Suitelet	1.0
Script 057	Suitelet	1.0
Script 058	Suitelet	1.0
Script 059	Suitelet	1.0
Script 060	Suitelet	1.0
Script 061	Suitelet	1.0
Script 062	Suitelet	1.0
Script 063	Bundle Installation	1.0
Script 064	Suitelet	1.0
Script 065	Suitelet	1.0

Name	Type	Api
Script 066	Suitelet	1.0
Script 067	Portlet	1.0
Script 068	Suitelet	1.0
Script 069	Scheduled	1.0
Script 070	Scheduled	1.0
Script 071	User Event	1.0
Script 072	Scheduled	1.0
Script 073	Portlet	1.0
Script 074	Suitelet	1.0
Script 075	Client	1.0
Script 076	User Event	1.0
Script 077	RESTlet	1.0
Script 078	Suitelet	1.0
Script 079	Client	1.0
Script 080	User Event	1.0
Script 081	Portlet	1.0
Script 082	User Event	1.0
Script 083	Scheduled	1.0
Script 084	Scheduled	1.0
Script 085	Scheduled	1.0
Script 086	User Event	1.0
Script 087	Bundle Installation	1.0
Script 088	Suitelet	1.0
Script 089	Suitelet	1.0
Script 090	Suitelet	1.0
Script 091	Suitelet	1.0
Script 092	Portlet	1.0
Script 093	Suitelet	1.0
Script 094	Portlet	1.0
Script 095	Scheduled	1.0
Script 096	Scheduled	1.0
Script 097	Suitelet	1.0
Script 098	Suitelet	1.0

Name	Type	Api
Script 099	Suitelet	1.0
Script 100	Suitelet	1.0
Script 101	User Event	1.0

Custom Records & Fields — 4 inactive custom record type(s)

Name	Scriptid	Status
Component Mapping	CUSTOMRECORD_SAMPLE_001	Inactive
Order Type Config	CUSTOMRECORD_SAMPLE_003	Inactive
Component Mapping	CUSTOMRECORD_SAMPLE_005	Inactive
Order Type Config	CUSTOMRECORD_SAMPLE_007	Inactive

Data Quality / Hygiene — 43 vendor(s) flagged as duplicates

Name	Status
Vendor A	Active
Vendor B	Active
Vendor C	Active
Vendor D	Active
Vendor E	Active
Vendor F	Active
Vendor G	Active
Vendor H	Active
Vendor I	Active
Vendor J	Active
Vendor K	Active
Vendor L	Active
Vendor M	Active
Vendor N	Active
Vendor O	Active
Vendor P	Active
Vendor Q	Active
Vendor R	Active
Vendor S	Active
Vendor T	Active
Vendor U	Active

Name	Status
Vendor V	Active
Vendor W	Active
Vendor X	Active
Vendor Y	Active
Vendor Z	Active
Vendor AA	Active
Vendor AB	Active
Vendor AC	Active
Vendor AD	Active
Vendor AE	Active
Vendor AF	Active
Vendor AG	Active
Vendor AH	Active
Vendor AI	Active
Vendor AJ	Active
Vendor AK	Active
Vendor AL	Active
Vendor AM	Active
Vendor AN	Active
Vendor AO	Active
Vendor AP	Active
Vendor AQ	Active

Data Files

File	Status
employees.json	Received
employee_roles.json	Received
roles.json	Received
login_audit.json	Received
tokens.json	Received
scripts.json	Received
script_deployments.json	Received

File	Status
script_execution_log.json	Received
workflows.json	Received
saved_searches.json	Received
accounting_periods.json	Received
accounts.json	Received
entities_dupe_check.json	Received
custom_record_types.json	Received
custom_fields.json	Received
system_notes.json	Received

Assessment Coverage

Area	Method
Roles, Permissions & Segregation of Duties	Automated
Approval Controls	Manual only
Security & Access Policy	Automated + Manual
SuiteScript / Customizations	Automated
Workflows (SuiteFlow)	Automated
Saved Searches & Reporting	Automated
Custom Records & Fields	Automated
Forms	Manual only
Config & Accounting Setup	Automated
Data Quality / Hygiene	Automated
Integrations & Tokens	Manual only
Performance & Governance	Automated
Installed SuiteApps / Bundles	Manual only
License & Seat Utilization	Automated
Documentation & Change-Management Maturity	Manual only